

**Our top 10 tips for any conversation
including Schwartz rounds, huddles, briefings and debriefings**

1. Keep an open mind and be curious about what you can learn
2. Listen with kindness
3. Wait for your turn to talk
4. Avoid jargon
5. Treat people equally
6. Encourage those who may feel silenced
7. Listen to every view
8. Don't judge or be judgemental
9. Act on what you hear
10. Say thank you